



UXLibs is Here

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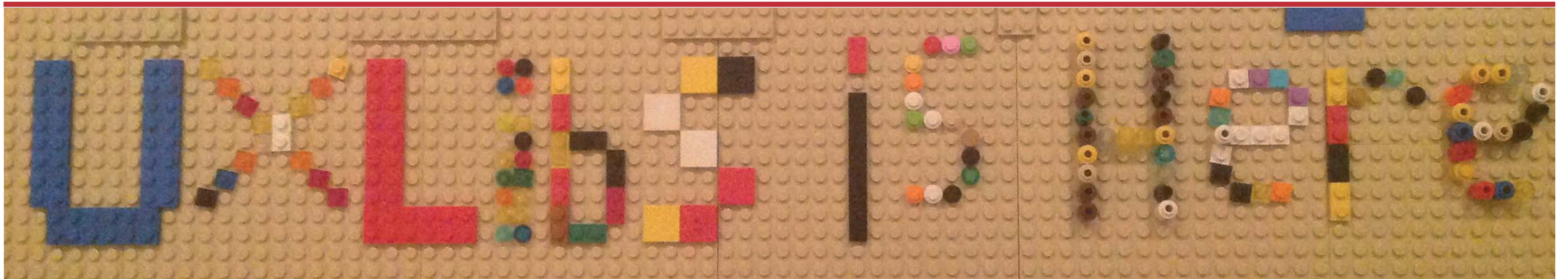
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Vi inddrager brugerne ...

DTU Biblioteks UXLib-gruppe tager afsæt i UX-konceptet med fokus på vores særlige forhold. Vores mål med UXLib-arbejdet er hele tiden at være i øjenhøjde med bibliotekets brugere og inddrage dem i udviklingen af bibliotekets services. I dette arbejde benytter vi en række kvalitative og etnografiske undersøgelsesmetoder.



Metoder

- * Card sorting
- * Guerilla interview
- * Struktureret interview
- * Usability test / speak aloud
- * Break up / love letter
- * Cognitive mapping
- * Behavioral mapping
- * Graffiti wall

Resultater

- * Forbedring af wifi i bibliotekssalen og bedre vejledningsmateriale
- * Justering af DTU Findits-grænseflade
- * Valg af nye stole til bibliotekssalen
- * Afklaring af DTU Biblioteks værdier
- * Udvikling af ny evalueringsform i DTU Biblioteks undervisning
- * Valg af aviser og tidskrifter
- * Indretning af grupperum

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